

Coronavirus (COVID-19) – Thompsons Solicitors – 23 March 2020

This is an updated message following our statement/message dated 18 March 2020.

We continue to be responsive to the information being provided by the Government and the Public Health Agency (PHA). We continue to ensure that we take appropriate measures in accordance with Government advice.

Business continuity

We remain open and are continuing to take measures to ensure that there will be as little disruption as possible to usual operations and services during this time. However, during this time of uncertainty, the health, safety and wellbeing of our employees and our clients remains paramount.

As previously advised, we took the decision to suspend all meetings and appointments within our offices with immediate effect last week (save for in exceptional circumstances where a face to face meeting is required for the conduct of your matter). That remains the position until further notice.

Whilst we remain open and staffed, our office is now physically closed to members of the public attending unless they have a pre-arranged appointment (see below).

If a meeting in person is absolutely essential then, in view of government advice and to protect the health and wellbeing of our staff and visitors to our offices, the following will apply:

- Please do **NOT** attend our office unless you have been specifically asked to do so and have a pre-arranged appointment as otherwise you will not be granted access;
- If a meeting is deemed absolutely essential, before agreeing an appointment date and time with you, you will be asked if you have travelled from an affected area or been in contact with an affected person – please do not be offended at being asked. If you have, then an appointment will not be made but we will endeavour to seek an alternative solution;
- Please ensure you are not accompanied by anyone else to the appointment or to our office – there will be no facility for companions or family members to attend with you or wait in our office during any appointment;
- If attending for a pre-arranged appointment, please use the hand sanitisers and/or antibacterial wipes provided on entry and exit and the dedicated waste bins;
- If attending for a pre-arranged appointment, please practice the social distancing guidance issued by the PHA and remain 2 metres/6 feet apart.

Public Health Advice

We continue to follow the advice issued by the PHA to protect everyone against the virus and have made all staff aware of said advice. This can be accessed at:-

<https://www.publichealth.hscni.net/news/covid-19-coronavirus>

We continue to monitor the changing circumstances and will provide updates to our approach to this unprecedented situation as and when there are any changes.

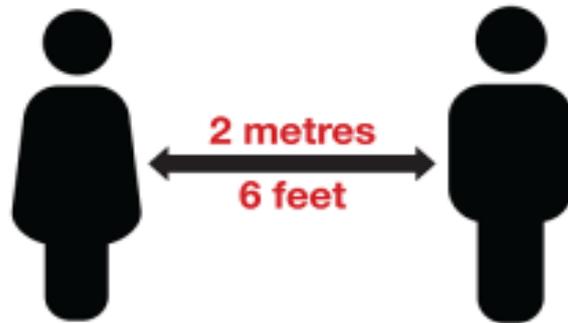
We thank you in advance for your support, co-operation and understanding with this challenging situation and would like to re-assure our clients that we will do everything we can to support you during this time.

Thompsons Solicitors

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COVID-19 (coronavirus)

Everyone in Northern Ireland should now be using social distancing



Stay at least 2 metres (6 feet) away from other people

The latest information and advice on coronavirus is available at www.pha.site/coronavirus